



Ball and Roller Store Returns Policy

100% Refund guarantee

If you are not fully satisfied with the quality of the goods we have supplied or if you have ordered the wrong size we will happily accept the return and fully refund you.

Please Note: All returned items will need to be sent back to us in the same way as they were received. This includes the full quantity of balls/rollers in the same packaging with the label still attached. We cannot accept returns for items that do not meet these requirements.

Any special sizes that have been supplied bespoke cannot be returned unless they are faulty.

Please email hello@ballandrollerstore.com if you need to make a return or if you need more information.